



March 23, 2020

Protector Fire Services remains open and is monitoring Government advice regarding the COVID-19 virus.

Protecting Your Business and Premises

Maintenance of fire protection systems and equipment is an essential service. It is intended to give maximum assurance that fire systems and equipment will operate effectively and safely.

Protector Fire Services is ideally situated to assist employers, occupiers and owners to meet their obligations of maintenance of safety measures (including fire protection systems and equipment) required under Regulation 48A of the Building Regulations 2012. Our staff are flexible and where necessary can arrange a mutually suitable time to access premises during low occupancy or out of hours. Alternatively fire equipment from plant and vehicles can be placed in a central area for servicing to minimise any concern your employees may express about their safety when providing services.

We ask that you advise our staff of any areas that are designated areas of restriction or an area that may pose a particular problem. This will ensure the required maintenance is undertaken safely with the wellbeing of everyone at the forefront.

Protecting Our People and Your Staff

Our company has undertaken meaningful actions to prioritise the health and wellbeing of our people and clients and will continue to maintain and clean our equipment to the highest standards. Our staff are also well supplied with appropriate soaps, wipes and personal protective equipment.

We are encouraging social distancing for our staff. We ask any staff to take leave if they experience any cold or flu symptoms and provide them support through our management team.

If you are diagnosed with COVID-19 and have been in contact with our people or equipment, please contact our office as soon as possible so we can act appropriately to keep everyone safe.

Delaying Maintenance Can Pose a Safety Risk

Delaying the maintenance of certain elements within the tolerances identified in relevant standards does not pose a significant safety risk. However, delaying this beyond the tolerance may pose a risk and incur a fine under Regulation 48A(2) of the Building Regulations 2012.

At this stage we expect maintenance would generally continue on commercial and industrial type facilities. Fire protection or related categories of work have not been listed in any jurisdiction as one of the types of businesses included in the shutdowns.